



Annual Report



Year Ended 30 June 2014

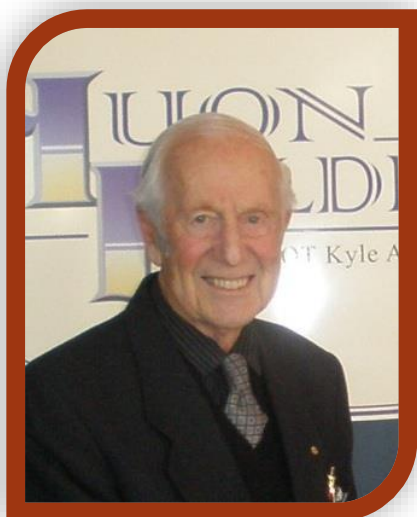
Contents

| | |
|-------------------------|----|
| Contents | 1 |
| Chairman’s Report..... | 2 |
| Governance | 8 |
| Summary..... | 9 |
| Auxiliary Reports | 15 |
| Service Profile..... | 20 |
| Life Members..... | 21 |
| Financial Members | 21 |
| Donors / Sponsors | 22 |
| Financials | 23 |

Huon Eldercare

OT Kyle Centre, 3278 Huon Highway, Franklin TAS 7113

Esperance Multi Purpose Health Centre, 15 Chapman Avenue, Dover TAS 7117



Chairman's Report

I am honoured to have the opportunity to present to you the 48th Annual Report of Huon Eldercare Inc.

May I on behalf of the Association of Huon Eldercare present the salient points of the year's activities.

My greatest disappointment while being your President is to report that our Mission Statement will not be observed. Due to the present financial

problems now being faced by the Government, a 3 tiered system will now apply after 1 July 2014. This new determination will not apply to our present residents.

While just over 10% of the population is over 65, we should never consider this to be a burden. Health expenditure is higher at the end of life and Australian Tax base shall decrease as the aged retire and require support, almost \$13b is spent on our ageing each year, and I consider no level of cost cutting and increasing accommodation costs will help.

The Association expresses their gratitude, and present standing from humble beginnings to what we have today, to the people in the region, Huon Eldercare's auxiliaries, for maintaining their dedication to the welfare of our aged.

The refurbishment of the Esperance Multi Purpose Health Centre (EMPHC) gives the Association much pleasure and to have this acknowledged by the Buffalo Lodge in Launceston with a donation of \$6,000 to the Dover home has been gratefully received and will be faithfully applied.

In our reports the salient parts demonstrate that everything we do is focused on achieving our vision of strong, sustainable aged and community care industry providing people with high quality accessible services. The outcomes we seek addresses the major concerns facing aged and community care provision, ie. :

The care and support of older people;

The sustainability of our industry; and

The provision of Government funding to enable homes to meet our commitments.

The facility here is an increasingly professional, innovative, creative home that can hold its head high.

When Government understands the importance of what we do, and how well we do it, we should be able to achieve a serious and ongoing commitment for the care of older Australians.

Professor John Kelly AM from ACSA made a submission asking that aged care funding be quarantined and offered 14 measures to help reduce costs by cutting red tape especially supplication.

This region in which we live is recognised by the Association as part of Tasmanian significance of being the older in Australia, and it is critical that Huon Eldercare maintains our focus on providing the health and wellbeing to our people without the class distinction that my mentor Dr OT Kyle did not practice.

Architectural Advice

Senior Management and I had a very impressive meeting with our architect to view present and future developments to the OT Kyle Centre. All the present well planned achievements being adopted, implemented, enhanced to aid staff in the care of residents.

A control centre being designed in the middle section which will give staff easy control of all areas, while a chapel to be added to the Marjorie Russell room for the larger congregations.

The plans will be developed over time. The present day cost of all the features being \$10m. Tasmania's population is the oldest in Australia, consequently we will need to invest in aged care services that are well planned, so that our campuses can cope with the challenges we face, and when constructed there will not be a need to dismantle.

Electronic Medication

May I on behalf of the Association acknowledge a new method in which our staff delivers medication to residents. It provides 100% surety in administration, enhancing the welfare of the residents, the staff, management and the Board of Management.

The Director Of Nursing (DON) has also introduced an IT system to further advance the care of the elderly in the community. The program identifies this practice as if in the OT Kyle Centre, giving any emergency with the client receiving care immediate assistance.

Our Association desires to plan that the region is led by dedicated staff who observe the best clinical practice is applied. This is driven by the population's health need that our campuses provide.

Esperance Multi Purpose Health Centre (EMPHC)

With the opening of this new addition to Huon Eldercare, brings to fruition another link in the chain of accomplishments achieved by all people in the regions south of Hobart who are dedicated to the wellbeing of the elderly. The centre is unable to have a credit balance as yet, and to this end the Association has incorporated all the business activities into their general account.

The refurbishing of the facility is most pleasing, as it is the Board of Management's desire to provide care and attention at the campus, as is our commitment to which the region's elderly requires.

Mr Lange, Mr Weller and I were asked to attend a meeting at the Royal Hobart Hospital where we were informed that before the Association could take over the EMPHC we would have to clear the expenses of long service, holidays and redundancies at the cost of over \$1m. The Board of Management decided that as our first aim would be to refurbish the home and as a consequence could not proceed with the venture.

Our then Premier, Ms Lara Giddings rang me to enquire what was the matter, and I told her about the \$1m. She replied, "David, stay by your phone". About 5 minutes later the Premier called back, "David you can proceed as arranged".

The Premier had the utmost respect and love for her people in the region as we are aware, and I thank the lady, to have had the opportunity to work with her, as it has been one of the highlights of my portfolio.

Lighting

A majority of the existing lighting was inadequate and not energy efficient. The lights generally did not offer ambient soft lighting in the passageways and living areas, and the accommodation rooms were gloomy with inadequate lighting for older people. The upgrade cost \$25,000.

Hot Water

The current three electric hot water units were nearing their use by date and required replacing. The units were replaced with an energy saving commercial heat pump system at the cost of \$15,000.

Kitchen

The kitchen was updated to meet food safe standards, and to provide safe working environment. Benches, new vinyl, painting and stainless steel functional splash backs cost \$10,000.

Carpet

Carpet replacement for hallways, lounge areas and 10 rooms at the cost of \$27,000.

Pathways

Existing paved pathways were replaced, internal courtyard and the area to the southern end, pathway to two rear rooms and including leveling off grassed area in courtyard at the cost of \$12,000.

Equipment

New phone system

Upgraded nurse call

New computers

WIFI communication system for residents and clinical software programs such as iCareHealth for clinical and medication systems

Kitchen appliances including bain marie, stove, conv oven worth over \$18,000

Pixel patient lifter, \$6,000

Carendo shower chair, \$11,000

Independent Living Units

The Rachel Lane units are now occupied and their presentation is worthy of the expertise of the builders, while five new units have begun construction in Wilmot Road.

The Board of Management has purchased a home in Wilmot Road, and this acquisition gives Huon Eldercare increased access to the land that it has there, and greatly enhances future development of the site.

Bus

Chairman Burgess, officers and members of Bendigo Bank, and EMPHC community, residents and staff

May I on behalf of the EMPHC, its committee, the Huon Eldercare Association, the residents of both campuses, the Board of Management and management, and our staff in particular, express our sincere appreciation to your bank for your benevolence and charity.

Your bank is recognised as being 'bigger than a bank'.

Wherever this bus travels in the region south of Hobart and beyond, people will recognize your mission and culture.

May I on behalf of our Association and our residents say that we take pride in having your name displayed on the vehicle.

The Association would also desire me to convey our gratitude to Rotary for its generous donation towards the bus.

Features of the Bus

| | |
|-------------------------------------------------------------|----------|
| Cost, less \$8,016 GST | \$80,162 |
| Bendigo Bank donation | \$40,000 |
| Rotary Club of Huon Valley Inc donation for restraint items | \$2,000 |

Fiat Diesel
Residents Braun Vista Lift
Seats 10

This user friendly bus' desirable features include unimpeded access from front to rear. It has a walk access in excess of 6 feet. It's entry is also very easy with one step, or the state of art Braun Vista out the rear, and importantly may be used in the transport of 1 or 2 people without costing more than a private car.

Chairman, Mr Simon Burgess, and Rotary, both donations have been gratefully received and faithfully applied.

May I take this opportunity to express my observation, and gratitude and feeling of pride when I enter the OT Kyle home. I observe a portrait of Dr Kyle, Tony and his dog, then a wonderful smile of welcome at Reception.

In this my report to the Association and the privilege it has to have worked with the CEO, Mr Barry Lange, DON, Mrs Pam Welsh, Mr Trevor Weller, Mr Greg Tennant, Ms Kerianne Lahn, will be memories to cherish and acknowledge.

I would also congratulate Mr Greg Tennant for the introduction of the new technology in food preparation that serves both homes, and Ms Lahn, thank you for all your help in Administration.

Vale

It is with much sadness that I record the passing of our Patron and Life Member, Mrs Margaret "Peg" Harwood OAM.

Peg contributed so much to Huon Eldercare in general and the Association in particular that on their behalf I respectfully record our farewell.

As this will be my last report, may I thank my proposer Mr Eric Barnard, Minister for Agriculture, for nominating me as a Government member on the Board of Management at Bowmont in 1962. He attended several of the first meetings for the

Association and together we had to take a water sample to the university for its clarification, and treatment, before the Huon District Hospital could be built.

To have been your President and Board Chairman has been one of the greatest privileges and pleasures that one could have. Over the years I have had the opportunity as a Board member to make many lifelong friends in the region.

May I take this moment in the report to convey my sincere appreciation to the incoming President, Mr Jos Driessen, in whom I have the utmost confidence.

David Turfrey OAM JP
Life Member
Chairman

Governance

The Board during 2013-14 held 10 ordinary meetings, 1 special meeting, and an Annual General Meeting.

| Board Member | Attendance |
|--------------------------|------------|
| David Turfrey (Chairman) | 10 |
| Di Clark | 10 |
| John Sangster | 11 |
| Jos Driessen | 5 |
| Grahame Dudgeon | 10 |
| Carol Parker | 9 |
| Junior Roney | 10 |
| Cheryl Studley | 9 |
| Janet Symons | 10 |



Summary

Accreditation

On 1 January 2014, the Australian Aged Care Quality Agency (Quality Agency) replaced the Aged Care Standards and Accreditation Agency Ltd (Accreditation Agency) as the single organisation responsible for quality assurance across the aged care sector.

The OT Kyle Centre (Franklin site) is accredited until 22 November 2014 and Esperance Multi Purpose Health Centre (Dover site) is accredited until 11 October 2015, and compliant with all 44 expected outcomes of the Aged Care Accreditation Standards. The Australian Aged Care Quality Agency visited the OT Kyle Centre on 24 July 2013 and Esperance Multi Purpose Health Centre on 12 November 2013 to conduct a 'Support Visit', and was found compliant with the module reviewed.

Continuous improvement activities are promoted at all levels of our operation, these activities are fundamental to the growth and development of our capacity as an organisation to deliver quality outcomes for our residents.

This ensures we are monitoring quality standards across all areas, from clinical, human resources, lifestyle and leisure, to training and environmental services.

Awards

ACST Aged Care Awards 2013

The awards run by Aged and Community Services Tasmania (ACST) aim to recognize and excellence in a range of areas.

A long-standing member of the Huon Valley community, Sandra Winter joined the Huon Eldercare volunteer program in 2009.

Since joining the volunteer group, Sandra donates four days a week of her time, usually for eight hours or longer.

Sandra's most recent projects involved the construction of a retaining wall and planting of new garden beds, which Sandra funded with her own money.

Sandra works mostly outdoors to maintain a comfortable and enjoyable space for the wellbeing of residents and staff.

Congratulations Sandra for taking out the Volunteer Contribution Award !



Living Longer Living Better Health Reform Timeline

| | |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| <p>My Aged Care Gateway Commenced</p> <p>Website and phone line commenced 1 July 2013</p> <ul style="list-style-type: none"> - Contact centre has answered an average of 12,000 calls per month. - My Aged Care website has received an average of 38 000 unique visitors each month. | 1 July 2013 |
| <p>Home Care Packages Commenced</p> <p>Commenced on 1 August 2013 and replaced CACPs, EACH and EACH-D packages</p> | 1 August 2013 |
| <p>All New Home Care Packages Must Have Been Offered Via Consumer Directed Care (CDC)</p> <p>From August 2013, all new Home Care Packages were delivered on a CDC</p> | 1 August 2013 |
| Medicare payment system changes for Residential Care | 9 October 2013 |
| Aged Care Pricing Commissioner Appointed | 14 October 2013 |
| Australian Aged Care Quality Agency Commenced | 1 January 2014 |
| <p>Aged Care Quality Review</p> <p>Australian Aged Care Quality Agency (AACQA) will also assess home care services from July. The Government has indicated that quality indicators will be published on this website in some form.</p> | 1 January 2014 |
| <p>Extension of Carer Support Under Existing Program</p> <p>The Government has made new arrangements for the delivery of current carer support programs under the National Respite for Carers Program (including the Commonwealth Respite and Carelink Centres) until 30 June 2015.</p> | 1 July 2014 |
| <p>New income testing and subsidy arrangements</p> <p>New income testing and subsidy reduction arrangements. The level of care subsidy payable to a provider on behalf of a care recipient will depend on the care recipient's assessable income and means tested assets.</p> | 1 July 2014 |
| <p>New financing arrangements with RADs and DAPs</p> <p>New financing arrangements with Refundable Accommodation Deposits (RADs) and Daily Accommodation Payments (DAPs).</p> | 1 July 2014 |
| <p>Increase of accommodation supplement</p> <p>The maximum accommodation supplement the Government pays providers on behalf of residents who cannot meet all of their own costs will increase from \$32.58 per day to around \$52.84</p> | 1 July 2014 |
| <p>New extra service arrangements</p> <p>New extra service arrangements will give all people in aged care homes the option to purchase additional services. The Government proposes to allow two levels of additional charges for amenities and hotel type services over and above basic specified care and services. Under this arrangement, residents in all aged care homes will be able to purchase optional extra services, such as enhanced entertainment or lifestyle choices, for an additional fee. In addition, homes will be able to offer a capped number of aged care places dedicated to the provision of services solely on an 'extra service' basis. These will offer residents a higher level of amenities and hotel-type services.</p> | 1 July 2014 |

| | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|
| <p>Aged Care Pricing Commissioner</p> <p>If a resident is to be charged either a Refundable Accommodation Deposit above \$550,000, or an equivalent Daily Accommodation Payment, or any equivalent combination of the two, then a provider must seek approval from the Aged Care Pricing Commissioner before entering into an agreement with a resident. Applications for a price above the threshold may be submitted from 31 January 2014. Providers will be required to publish their 1 July 2014 accommodation prices and key features statement from 19 May 2014.</p> | 1 July 2014 |
| <p>Removal of the high/low distinction</p> <p>The high/low distinction in residential care will be removed, following a review of the Schedule of Specified Care and Services.</p> | 1 July 2014 |
| <p>Carer Support Centres</p> <p>Carer Support Centres (CRCs) are being established to complement the My Aged Care Gateway role for carers and will be operational in 2014.</p> | 1 July 2014 |
| <p>Next Stage of My Aged Care</p> <ul style="list-style-type: none"> - A registration process for a central client record - A standardised national approach to assessment for basic home support and Aged Care Assessment Teams (ACATs), both of which vary significantly across states - Access to telephone screening - Face-to-face assessment through assessment organisations to determine care needs with a focus on reablement - A service matching and referral capability - Access portals for clients, carers, assessors and providers to access the system - Promotion of current and future services and continued engagement on design of future capabilities - Demonstration Project- two regions using the end to end system from January 2015 - National roll-out of capabilities for Commonwealth Home Support on 1 July 2015 - Gradual roll-out of capabilities to ACATs over 6 months to December 2015 (being negotiated with jurisdictions) Incrementally from January 2015 <p><i>(Dept previously scheduled for 2013-14)</i></p> | From 2015 |
| <p>Gateway linking service</p> <p>A linking service will be established as part of the Gateway, which will assist up to 30,000 vulnerable people with multiple needs to access health, housing, disability, financial, and aged care services.</p> | 1 July 2015 |
| <p>HACC Victoria becomes a Commonwealth responsibility</p> <p>The transition of responsibility for delivering HACC to older people (aged 65 or over) in Victoria will transition to being a Commonwealth responsibility.</p> | 1 July 2015 |
| <p>Consumer-Directed Care Commencement For All Home Care Packages</p> <p>All Home Care Packages, including packages that were previously allocated as CACPs, EACH or EACHD packages, must be delivered on a CDC basis. Consumer Directed Care will also be introduced into residential care. It will be developed and trialed in 2013-14 and evaluated in 2014-15.</p> | 1 July 2015 |

| | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| <p style="text-align: center;">Establishing home support program</p> <p>The Government will establish the Commonwealth Home Support program which will bring together the Commonwealth Home and Community Care (HACC) Program, the National Respite for Carers Program (NRCP), the Day Therapy Centres program, and the Assistance with Care and Housing for the Aged (ACHA) program.</p> | <p>1 July 2015</p> |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|

Huon Valley Health and Wellbeing Program

This program has continued to be well supported by the Huon Valley Community.

Catherine Askey-Doran took over the role following Alison Eastland's resignation in February. Many thanks to Alison.

The website www.huonvalleyhealthandwellbeing.com.au is an example of grass roots coordination of services and service providers. One of the outcomes of this program has been to act a facilitator for many of the providers of care who deliver services to the same person.

National Respite for Carers Program

The National Respite for Carers Program (NRCP) is operated by Huon Eldercare Home Care. This service is brokered to Huon Eldercare by the Huon Valley Council and is an Australian Government Funded Initiative.

The NRCP delivers respite to support carers in their caring role and to the people that they care for in a variety of settings. The aspects of support for carers by the NRCP provided by Huon Eldercare include :

- Centre based day respite – provides structured group activities to develop, maintain or support independent living and social interaction conducted in a community setting.
- In home day respite – provides a daytime support service for carers of service users needing assistance support in the carers or the service users home.
- Community Access, individual – provides one-on-one structured activities to give the service user a social experience to develop, maintain or support independent living and social interaction and offer respite to their carer.
- Community Access, Group – provides small group day outings to give the service user a social experience and offer respite to their carer.

In conjunction with these services the NRCP can also provide :

- Transport to medical appointments and shopping;
- Organising social outings and activities and providing or coordinating the transport for participation;

- Collaboration with other service providers in view of meeting other needs for the carer to whom they care for; and
- Assessment and referral to Allied Health and other appropriate services.

Consumer Directed Care

Consumer Directed Care (CDC) packages provide assistance to remain living at home for as long as possible and to enable consumers to have choice and flexibility in the way that the care and support is provided at home.

To be eligible for CDC you must first have been approved by the Aged Care Assessment Team (ACAT), and assessed as requiring one of the four levels of care. If eligible the ACAT will refer you to an approved Home Care provider.

CDC focuses on :

- Consumer choice and control;
- Supporting the consumer in decision making;
- Being responsive to the consumer's customs, beliefs and background, including their relationship with carers and family members;
- Wellbeing and re-ablement; and
- Maintenance of independence and continuation of participation in the community.

CDC Service

Home Care that is based on individual assessed needs identified by the consumer / family in consultation with the service provider. Examples of services may include :

Nursing care.

Personal care.

Assistance with social activities.

Meal preparation.

Household duties.

Clinical Services – Nursing, Allied Health and therapy services such as speech therapy, podiatry, occupational or physiotherapy services, hearing and vision services and access to other health and related services.

Cleaning.

Gardening.

Rehabilitative Support – Helping to access rehabilitative support to meet professionally determined therapeutic needs.

Emotional Support – Support in adjusting to a lifestyle involving increased dependency and assistance for the consumer and carer if appropriate.

Each consumer has an individual budget allocation for their care and receives a monthly budget statement.



Auxiliary Reports

Geeveston Auxiliary

It gives me great pleasure to give the Geeveston Auxiliary's annual report.

During the year we have held many successful fundraising events – raffles, cake stalls, 'El's Fashions on Parade', etc. The proceeds from our fundraising year 2013-14 financial year, culminated in providing Huon Eldercare residents with a Smart Television, and presents given to residents for Christmas 2013.

The ladies and gentlemen of our small auxiliary deserve a big Thank You for their tireless efforts.

We wish the Board of Management, Barry Lange and his staff well. We give a big welcome to Pam Welsh. We look forward to working for you all in the future. For the comfort and welfare of our residents, we have some great things planned for the coming year.

Patricia Evans

Acting President

Geeveston Auxiliary



Huonville Auxiliary

“Let us hold high o’Lord the lamp of service for the care, comfort and welfare of all.”

It is my pleasure to once again present to you the President’s Annual Report for the 2013-14 year. We have had a very full and rewarding year raising \$15,732.83 nett. Several new members have joined us during the year and we have 33 financial members.

Fundraising

In September we held a most successful Luncheon at the Huonville Bowls Club followed by our Guest Speaker, Dr Martin Riddle from the Australian Antarctic Division. He proved to be a very enlightened speaker who showed slides and spoke about terrestrial and nearshore ecosystems, environmental change and conservation. There were the usual delicious hot dishes and luscious sweets prepared by members, plus good company. We raised \$1,619.91.

Once again the Huon Eldercare Fair was held on a lovely sunny November morning and we were busy serving Devonshire Teas, sandwiches, teas, coffees, soft drinks, plus two raffles. My thanks to Ruth Clark and daughter Jill for the lovely Christmas Cake Raffle, and June Turfrey for her lovely China Raffle, raising \$943.65.

The highlight of our fundraising year was our 23rd ever popular Garden Walk held in mid November. What a wonderful day we had, with perfect weather and 330 very keen garden walkers who enjoyed the four beautiful gardens on display in the Castle Forbes Bay area. Than you to garden owners Paul and Rhonda Noble, Louy and Alessandra Klein, Trudy and Adrian Shout, and Richard and Margaret Foster for having their gardens open for us. Also thank you to the Franklin Bowls Club for the use of the Clubhouse for the day and to all those generous people who donated to our Garden Raffle and plant stall. Also a huge thank you to our members who worked so hard in many ways that day and we finished the day with a ‘Thank You’ presentation of a rose bush to the garden owners while enjoying champagne and nibbles in the clubhouse. We were thrilled to raised \$9,552.19.

Our first function for 2014 was a most successful Morning Tea held in February in Rob and Di’s garden at Glen Road. It was a beautiful sunny morning with over 90 guests enjoying a delicious morning tea, a laden trade table, great raffle, plus a wander in the garden, raising \$1,470.00.

In early May we held an ‘El’s Fashion on Parade’ at the Huonville Bowls Club followed by an indulgent High Tea. We had a large audience and El’s eight models wore some lovely Autumn / Winter fashions and El’s granddaughter, Hayley, charmed everyone with the trendy clothes she wore from DeEmDe Trendy Kids of Geeveston, designed and made by owner Debbie. Dot Rowe donated the beautiful flowers we presented to Eleanor Dennison with our gratitude for organizing the parade, to Claire Bond for her music and to the models. An amazing High Tea followed, give tables laden with delicacies and treats of every kind provided by our ladies, raising \$2,147.00. Our thanks to the Huonville Bowls Club for the use of the Clubhouse for the day.

Donations to Huon Eldercare 2013-2014

3 x daily Mercury's
 Christmas gifts for residents
 4 x linen trolleys
 1 warming cabinet for blankets, heat packs, etc
 2 x high density 180kg mattress

Total = \$12,056.81

We are fundraising this year to purchase a Palliative Care bed at a cost of \$14,000 and hope to have that by the end of the year.

Bank Balance = \$8,041.26

Our Treasurer has noted our function income from 2001-2014 = \$191,121.18, and purchases from 2001-2014 = \$191,997.24.

Auxiliary Members Activities

Government Awards Afternoon was held in August at the Southern Council of Auxiliaries Annual General Meeting (AGM) at a Bellerive venue. Three of our members received certificates for dedicated service.

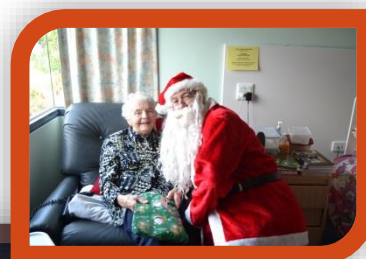
Ruth Clark and Joan Clark – 25 years

Margaret Sanders – 10 years

Congratulations to all ! At the AGM, Kerry Salmon and Anne Thompson accepted joint Secretary positions of Southern Council of Auxiliaries, and Sally Doyle as Treasurer. Our members again appreciated the Volunteer Thank You Afternoon Tea. Many thanks to Huon Eldercare.

In mid September the 60th State Conference of Hospitals, Health Inc and Aged Care Homes of Tasmania was held in the Hobart Town Hall with 80 Auxiliary members

attending from around the State, with Kerry, Anne and I attending and helping with organisation. A feature at the conference was a very large map of Tasmania made by Kerry, Graham and Anne with the towns showing where Auxiliaries are, plus a short history of each. It proved to be of great interest to all. We enjoyed a Cocktail Party the evening before at Government House at the invitation of Francis Underwood, the late Governor's wife who is Patron. We had very interesting Guest Speakers and discussions, and at the end of a busy day a large 60th Birthday Cake was cut to finish a very good conference.



In December we enjoyed a lovely Christmas Lunch at the Huon Manor. It was my pleasure during lunch to present Greg Tennant (Executive Officer – Services, Huon Eldercare) with a cheque for \$10,010.10 for the purchase of the heating cabinet, four laundry trolleys and two high density mattresses for Huon Eldercare. Later, I was pleased to present Long Service medals to ten members with four unable to attend, representing 308 years of happy commitment from Bowmont Hospital, Huon District Hospital to Huon Eldercare. My thanks to Francis and Anne for lovely Christmas poems, Kerry for the Christmas gifts and the ladies who helped with the shopping and wrapping for the resident Christmas gifts.

Vale Peg Harwood

Patron of Huon Eldercare, Geeveston Auxiliary member who attend all our fundraising events, passed away in June. A wonderful lady who will be missed by so many in the Valley.

Many thanks to Maureen Oates and the Huon News for your ongoing support and to everyone in the Valley, thank you for supporting our fundraising functions, for without you we wouldn't be able to provide all the extras that residents need to keep them comfortable and happy.

Thank you David Turfrey for auditing our books once again this year.

My sincere thanks to each and every one of our Auxiliary members for all your terrific help and support during the year, and for all that lovely food. My special thanks to Kerry and Grahame Salmon, and Anne Thompson for all their wonderful support to me and for all the extras they do.

Congratulations to David Turfrey (Board Chairman) and Board members for their continuing good governance of Huon Eldercare. To Barry Lange (Chief Executive Officer) and Pam Welsh (Director Of Nursing), and to all their dedicated staff, congratulations for continuing to maintain the high standard of aged care at Huon Eldercare including Rural Health and the increasing Home Care area in these rapidly changing times.

Last but not least, September will be a sad time as David Turfrey retired as Chairman of the Board after 52 years of dedicated service. He has always been a great supporter of our Auxiliaries over the years and has given so much to Huon Eldercare of his time and knowledge. David, we will miss you and sincerely wish you well in your retirement, you deserve it !

Di Clark

President

Huonville Auxiliary

Esperance Multi Purpose Health Centre Auxiliary

This year for the Centre we have purchased :

- Table and chairs, shrubs and pots for the Palliative Care room's courtyard.
- Reverse cycle air conditioner for the Community room.
- Christmas presents for the residents and staff.
- A stick vacuum for the Community room.
- Also a lovely mural for the Palliative Care Room's courtyard wall is in progress and should be finished soon.

Our money raising events have been :

- Father's Day raffle.
- Jackson's Daffodil week-end.
- Christmas stall.
- Mother's Day raffle.
- Devonshire Tea for the Dover Historical Society.

We have also had a couple of generous donations, and of course our donations from the second hand book sales at Southgate.

Without the generous Dover community we would not be able to contribute so significantly to our great Centre.

Aileen Clark

President

EMPHC Auxiliary



Service Profile

Situated over 2 sites, OT Kyle Centre (Franklin) and the Esperance Multi Purpose Health Centre (Dover), we have 112 Beds comprised of :

- 51 High Care including 2 Respite
- 49 Low Care including 1 Respite
- 12 Rural Health Beds

Home Care services provided :

- 19 Community Aged Care Packages (CACPS)
- 5 Extended Aged Care at Home (EACH)
- 7 Extended Aged Care at Home – Dementia (EACH D)
- Consumer Directed Care Packages
 - 6 Level 1
 - 5 Level 2
 - 3 Level 3
- VETERANS Home Care (40+)

Mountain View Lodge :

- 2 Residents in Hostel style rental accommodation

Knopwood Lane Units (Huonville) :

- 6 Units offering affordable housing in the community

Rachel Lane Units (Ranelagh) :

- 2 Units offering affordable housing in the community



Life Members

PATRON : M (Peg) Harwood OAM (Deceased)

Dr OT Kyle (Deceased)
I Kyle (Deceased)
J Ashlin (Deceased)
A Leitch (Deceased)
B Young
S Gane (Deceased)
I (Phyl) Conrades (Deceased)
D Evans JP (Deceased)
D Clark
P Gilby

B Voss (Deceased)
D (Peg) Bennett (Deceased)
D Turfrey OAM JP
D Stilwell (Deceased)
A (Joan) Clark
C Evans
N Walker
D Beck
J Symons
L Darcy

Financial Members

R Armstrong
R Ashlin
D & M Beck
F Bladel
D Bowden
R & D Clark
J Clark
G & L Cordwell
A & L Darcy
R Dick
G Doyle
G & L Dudgeon
N & C Evans
V Evans
B Fletcher
R & S Geeves
L Giddings
P Griggs
H & F Grimsey
P Harwood OAM
D Hay
R Hayden
B Heron
M Wilson
J & J Jennings

G Knight
B Lange
G Mellefont
N Norris
N Page
B & C Parker
P & C Pepper
J Petrusma
R Porter
M Preston
M Preston
J & V Roney
K & G Salmon
J & V Sangster
I & P Scott
C Studley
J Symons
G & J Tennant
T Tierney
D & J Turfrey
R Wass
T & E Weller
P Welsh

Donors / Sponsors

Huon Eldercare Geeveston Auxiliary
Huon Eldercare Huonville Auxiliary
Esperance Multi Purpose Health Centre Auxiliary

Alpen Growers, Glen Huon
Baker Wilson
Beck, D
Beechey, K & L
Bendigo Bank
Bennetts Petroleum
BSH Electrical Pty Ltd, Hobart
Coad, A
Cockerill, G
Commercial Hotel, Cygnet
Coulson, R
Cowens, Huonville
Cygnet Newsagency
Dempster-Jones, J
DJ Motors Pty Ltd, Hobart
Driver, B
Duggan's Pty Ltd, Cradoc
Duggan's Tyre Centre
Evans, V
Griggs, K & V
Heron, M
Homelands Property, Huonville
Honey, B
Huon Aquaculture
Huon Valley Seafoods
Hutchins, J
IGA Everyday, Cygnet
Inglish, L
Johnson, S & J
Johnston, W
Jones, C
Julie's Nursery
Kile Transport
Kruse, R & L
Lemon, V
NC Griggs & Co, Huonville
Norris, N
Phillips Civil Contracting
Picone, M
Port Cygnet Senior citizens Club
R & D Quality Meats



ROAB – GAB Lodge Lovett 766
Rotary Club of Huon Valley Inc
Sacred Heart Catholic School
Shearer, G
Tassal
Tindall, J
Walker, N
Weily, M & C
White, N

Financials

The financial “highlights” are shown in the accompanying graphs. The Committee Declaration and the Audit Report are attached to the Financial Statements.

For the 2013-14 year Huon Eldercare achieved a surplus of \$925,487. This surplus reflects bequests and donations – including one of a very generous amount – which are most gratefully acknowledged.

Also included is the acquisition at no monetary cost of the Esperance Multi-Purpose Health Centre at Dover – however (as noted in the audited accounts) a contingent liability has been incurred.

The most significant impact during the year has been the reduction in income from residential care. This has been caused by a cutting back on funding through the Aged Care Funding Instrument (ACFI) combined with a reduced level of occupancy.

Huon Eldercare continues to maintain a strong financial position, holding \$6 million in cash reserves (inclusive of the refundable Accommodation Bonds) and having no institutional debt.

During 2013-14 \$2.69 million was spent on capital expenditure (not including the taking on of the Esperance Multi Purpose Health Centre at Dover). Main projects included :

- The purchase of land and commencement of building works for 5 new independent living units at Knopwood Lane Huonville;
- The purchase of land and 2 independent living units at Rachel Lane Ranelagh;
- The purchase of land and a building at Wilmot Road Huonville (adjacent to current land held); and
- The installation of a new electronic care management and medication management system.

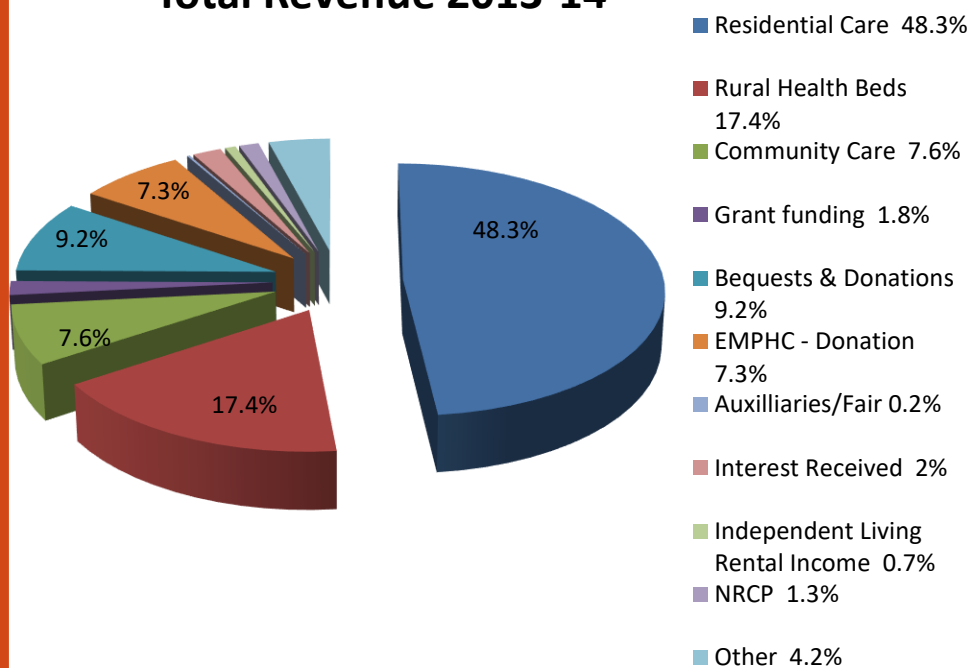
Salaries and Employee Benefits remain the major expense – representing 73% of all expenses, or over 67% of total revenue.

Government funding received, from the Commonwealth and State, was just under \$7.3 million - which represents over 57% of all revenue received.

Huon Eldercare continues to be recognised as “ahead of the game” with respect to the changes to the Aged Care reforms (Living Longer, Living Better). The main impact of the reforms for residential care will come during 2014-15, with the change to Accommodation payments coming into effect for residents admitted on or after 1 July 2014. The Consumer Directed Care system for Home Care commenced during 2013-14 and all new packages will be under this system.

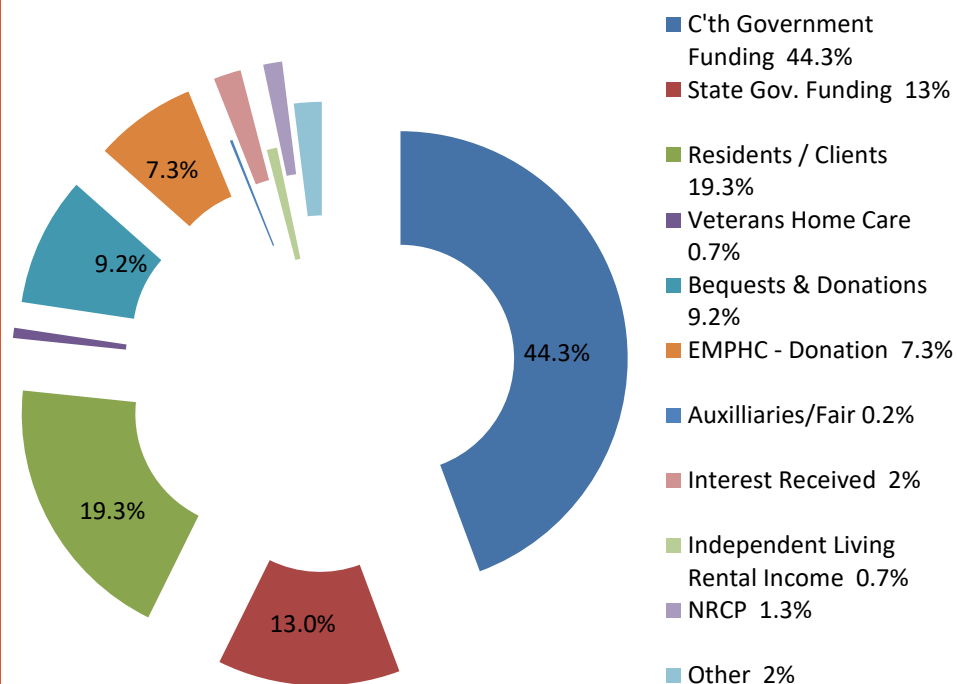
*Prepared by Trevor Weller (B Com) CPA
Executive Officer – Finance*

Total Revenue 2013-14



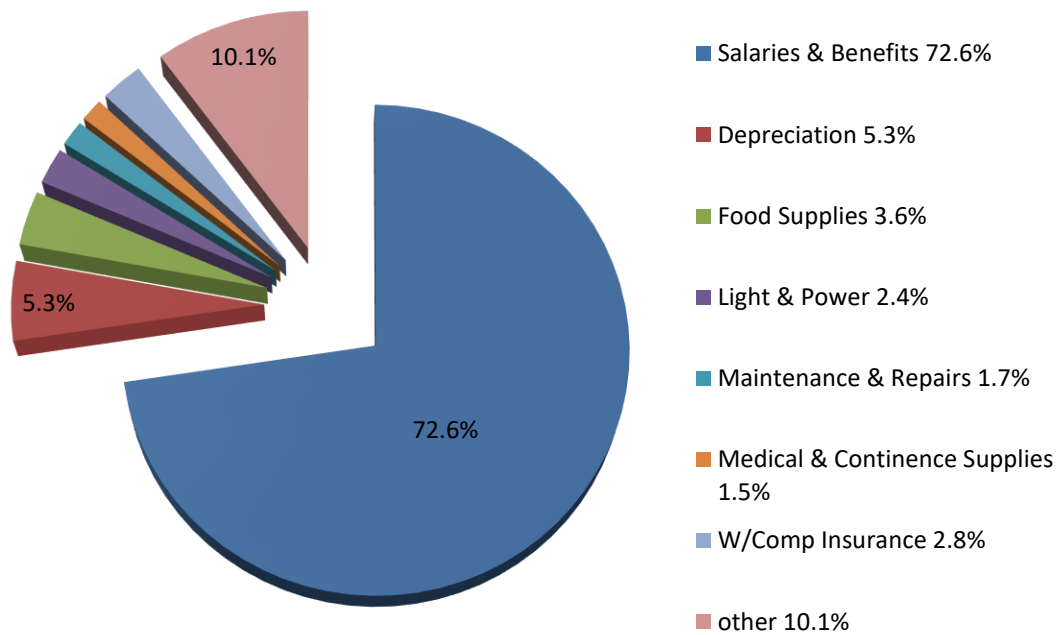
Total Revenue 2013-14 (the area of service where Revenue was generated)

Sources of Funds 2013-14



Sources of Funds 2013-14 (what source the money came from)

Expenses 2013-14



Expenses 2013-14

| | Actual 1/07/2013 to 30/06/2014 | Actual 1/07/2012 to 30/06/2013 |
|-----------------------------------------|-----------------------------------|-----------------------------------|
| REVENUE | | |
| Residential Care | | |
| Commonwealth Benefits | 4,560,400 | 5,250,957 |
| Resident Fees | 1,546,698 | 1,278,473 |
| Other | 2,500 | - |
| Residential Care | 6,109,598 | 6,127,378 |
| Rural Health Beds | | |
| State Gov. Funding | 1,641,040 | 634,889 |
| Client Fees | 465,345 | 211,596 |
| Other | 98,646 | 379,051 |
| Rural Health Beds | 2,205,031 | 1,225,536 |
| Community Care | | |
| Commonwealth Benefits | 815,541 | 875,678 |
| Client Fees | 54,661 | 66,817 |
| Veterans Home Care and Other | 91,473 | 71,864 |
| Community Care | 961,675 | 1,014,359 |
| Grant funding Grant funding | 225,171 | 108,068 |
| OTHER REVENUE | | |
| Commonwealth Subsidy | | |
| Accommodation Bond Retentions | 37,645 | 26,110 |
| Accommodation Charge | 338,351 | 327,501 |
| Bequests | 1,161,744 | |
| EMPHC - Dover | 916,500 | |
| Donations | 16,902 | 57,627 |
| Fair | 6,986 | 8,529 |
| Interest Received | 247,013 | 276,495 |
| Independent Living Rental Income | 92,071 | 83,906 |
| NRCP | 169,774 | |
| Other | 148,661 | 97,528 |
| OTHER REVENUE | 3,135,647 | 1,279,748 |
| TOTAL REVENUE | 12,637,122 | 9,755,089 |
| EXPENSES | | |
| Salaries & Employee Benefits | 8,505,167 | 6,180,225 |
| Depreciation | 617,200 | 445,740 |
| Consumables | | |
| Cleaning Consumables | 61,268 | 49,880 |
| Laundry Consumables | 6,537 | 6,743 |
| Contract Physio & Podiatry | 27,026 | 23,390 |
| Diversional Therapy Materials | 25,138 | 16,736 |
| Food Supplies | 420,642 | 329,226 |
| Vehicle Expenses | 65,500 | 47,212 |
| Light & Power | 280,924 | 203,601 |
| Linen & Crockery | 23,169 | 12,990 |
| Maintenance & Repairs | 197,082 | 181,584 |
| Medical & Continence Supplies | 174,869 | 144,693 |
| Telephone | 28,926 | 17,456 |
| Other | 212,260 | 58,578 |
| | 1,523,341 | 1,092,089 |
| Other Expenses | | |
| Audit Fees | 16,157 | 27,620 |
| Computer Expenses | 102,553 | 50,718 |
| Independednt Living Units Expenses | - | 751 |
| Insurances | 82,581 | 63,715 |
| W/Comp Insurance | 328,794 | 114,478 |
| Minor Equipment Purchases | 134,481 | 95,262 |
| Printing & Stationery | 76,223 | 49,516 |
| Rates | 42,258 | 20,944 |
| Training | 65,212 | 39,683 |
| External Contractors | 68,868 | 64,988 |
| Inspections | - | 20,532 |
| Legal Expenses | - | 36,774 |
| Other | 148,800 | 105,021 |
| | 1,065,927 | 690,002 |
| OVERALL SURPLUS/(DEFICIT) | 925,487 | 1,347,033 |

Balance Sheet as at June 2014

| | <u>2014</u> | <u>2013</u> |
|--------------------------------------|-------------------|-------------------|
| Current Assets | | |
| Cash and Cash Equivalents | 5,965,306 | 6,541,541 |
| Debtors | 28,475 | 830,557 |
| Sundry Debtors | 276,893 | 71,496 |
| Total Current Assets | 6,270,674 | 7,443,594 |
| Non-Current Assets | | |
| Property, Plant & Equipment | 12,006,230 | 9,546,224 |
| Total Non-Current Assets | 12,006,230 | 9,546,224 |
| Total Assets | 18,276,904 | 16,989,818 |
| Current Liabilities | | |
| Creditors | 2,032,395 | 1,827,511 |
| Employee Provisions | 859,635 | 750,698 |
| Unexpended Grants | - | 82,433 |
| Total Current Liabilities | 2,892,030 | 2,660,642 |
| Non-Current Liabilities | | |
| Employee Provisions | 294,944 | 164,733 |
| Total Non-Current Liabilities | 294,944 | 164,733 |
| Total Liabilities | 3,186,974 | 2,825,375 |
| Net Assets | 15,089,930 | 14,164,443 |
| Equity | | |
| Accumulated Funds | 15,089,930 | 14,164,443 |



Wise Lord & Ferguson
Chartered Accountants
advice to advantage

Independent auditor's report to the members of Huon Eldercare Inc.

We have audited the accompanying financial report of Huon Eldercare Inc. ("the Association"), which comprises the balance sheet as at 30 June 2014, and the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year ended on that date, a summary of significant accounting policies, other explanatory notes and the Committee of Management's declaration.

Committee's Responsibility for the Financial Report

The Committee of the Association are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and the *Associations Incorporated Act [Tas]* and for such internal controls as the committee determine are necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on our judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, we consider internal controls relevant to the Association's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Association's internal controls. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.



1st Floor 160 Collins Street Hobart TAS 7000 GPO Box 1083 Hobart TAS 7001
Tel: (03) 6223 6155 Email: email@wlf.com.au Internet: www.wlf.com.au

Partners: Harvey Gibson, Danny McCarthy, Douglas Thomson, Joanne Doyle, Stuart Clutterbuck,
Ian Wheeler, Dean Johnson, Marg Marshall, Paul Lyons, Alicia Lels, Nick Carter
Managers: Melanie Richardson, Simon Jones, Trent Queen, Rachel Burns, Nathan Brereton,
Melissa Johnson, Donna Powell, Chris Harper, Rebecca Meredith
Consultant: Peter Beven

Independence

In conducting our audit we have complied with the independence requirements of the Australian professional accounting bodies.

Opinion

In our opinion the financial report of Huon Eldercare Inc. is in accordance with the requirements of the *Associations Incorporated Act [Tas]*, including:

- (a) giving a true and fair view of the association's financial position as at 30 June 2014, and of its performance for the year ended on that date; and
- (b) complying with Australian Accounting Standards as disclosed in Note 1.



J DOYLE
PARTNER
WISE LORD & FERGUSON

Dated: 9th SEPTEMBER 2014

HUON ELDERCARE INC
COMMITTEE DECLARATION
FOR THE YEAR ENDED 30 JUNE 2014

In accordance with a resolution of the Committee of Huon Eldercare Inc, I state that :

In the opinion of the committee :

- a) The financial statements and notes of the company are in accordance with the Incorporated Associations Act, including:
 - i. Giving a true and fair view of the company's financial position as at 30 June 2014 and its performance for the year ended on that date; and
 - ii. Complying with Accounting Standards.
- b) There are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

On behalf of the Committee

David Turfrey OAM JP
Chairman

David Turfrey O.A.M. JP
Date: *22 August 2014*



Wise Lord & Ferguson
Chartered Accountants
advice to advantage

HUON ELDERCARE INC.

Committee members for the year ended 30 June 2014

| | | | |
|-------------------------|------------------------------------------------------|-------------------------------------------------------|---------------------------------------------|
| Chairperson | David Turfrey 320 Crabtree Road CRABTREE 7109 | Deputy Chair | Diana Clark 85 Glen Rd HUONVILLE 7109 |
| Executive Member | John Sangster 1830 Cygnet Coast Rd CRADOC 7109 | | |
| Board Members | Cheryl Studley 49 Judds Hill Rd GEEVESTON 7116 | Grahame Dudgeon 3268 Huon Highway FRANKLIN 7113 | |
| | Janet Symons 9 Scenic Hill Rd HUONVILLE 7109 | Carol Parker PO Box 236 HUONVILLE 7109 | |
| | Junior Roney 86 Cross Street GROVE 7109 | Joss Driessen 21 Roba Court Kingston 7050 | |

To the best of our knowledge and belief, the abovenamed persons comprised the Committee of Huon Eldercare Inc. as at 30 June 2014.

J DOYLE
PARTNER
WISE LORD & FERGUSON

Dated: 9th September 2014.



1st Floor 160 Collins Street Hobart TAS 7000 GPO Box 1083 Hobart TAS 7001
Tel: (03) 6223 6155 Email: email@wlf.com.au Internet: www.wlf.com.au

Partners: Harvey Gibson, Danny McCarthy, Douglas Thomson, Joanne Doyle, Stuart Clutterbuck,
Ian Wheeler, Dean Johnson, Marg Marshall, Paul Lyons, Alicia Leis, Nick Carter
Managers: Melanie Richardson, Simon Jones, Trent Queen, Rachel Burns, Nathan Brereton,
Melissa Johnson, Donna Powell, Chris Harper, Rebecca Meredith
Consultant: Peter Bevan