



A Business of Huon Eldercare Inc.



Annual Report
2015 – 2016

Huon Regional Care

A Business of Huon Eldercare Inc.

3278 Huon Highway
Franklin TAS 7113

15 Chapman Avenue
Dover TAS 7117

1614 Nubeena Main Road
Nubeena TAS 7184

Chairman's Report

Welcome to the future of regional health care in Tasmania. Another huge year for our maturing, vibrant organisation and a year where we have continued to focus on the future ahead, without losing sight of our origins.



Over the past year, the Board, the Chief Executive Officer, Barry Lange, and senior management have been reviewing our strategic plan, including our brand and image, the results of which can be seen on the front cover of this report. We have ensured we are focused on where we need to be in the future, and on strengthening the organisation's ongoing vitality and relevance. The Board has worked hard and given a considered, thoughtful, and evidence-based approach to some of the difficult choices we have already made and will need to embrace moving forwards. We are committed to making necessary tough decisions to continue to position ourselves well in this competitive marketplace, knowing many challenges and opportunities will come our way.

As a Board, we are acutely aware of the changing environment in which we operate. National and international organisations have entered the market, providing health services throughout Tasmania and Australia. This results in far greater competition in the marketplace. We have reflected on this paradigm shift in the viability of community-based, not-for-profit organisations, in order to continue to operate in an economic, socially, and environmentally sound way. We have continued to concentrate on our strategic direction, requiring us to be responsible, resourceful, and innovative.

There is a change of declining membership in many associations and not-for-profit organisations, pressure on revenue, resources, and reserves. In the past, not-for-profit organisations have been supported by Commonwealth funding or other government funding, however, we can no longer continue to rely solely on this income. We need to ensure we have a variety of sources of revenue to continue to provide sustainable services and care to those people in our community who most need it.

Finance

Huon Regional Care performed well financially, recording a profit of \$715,486 for the year ending June 2016. While operating legally as a Community Not-for-Profit, we prefer to call ourselves a Community Profit-for-Purpose organisation. Our main 'purpose' is sustainability, plus we need to provide for future expansion. We need to ensure we continue to operate in a viable financial manner, ensuring confidence from our community and other stakeholders, including our highly valued staff across all locations/sites.

The result is an improvement from last year. In consultation with our Auditors, it was agreed an adjustment needed to be made to show more income in the previous period. This made the 2015 Financial Year profit to be \$372,249.

Chairman's Report

Huon Regional Care supported a workforce of over 200 people and paid out \$8.3 m in wages and benefits. In addition to this, we made purchases to the value of over \$3m, a majority of which were in the Huon area. This is a significant contribution to the economy of the region.

The improved financial performance is due to restructuring that has taken place during the year but, more importantly, due to a higher occupancy rate, particularly in Franklin. This not only gets people into care sooner, but also assists our bottom line.

Prudent diligence is required as we move forward with the expansion of the organisation. While most of our funding increased by just 1.3%, our staff received an increase of 3%. We will continue to create efficiencies and maximise our purchasing power across all areas to ensure we remain profitable.

Our Balance Sheet remains strong. The organisation remains debt free and has cash reserves of \$11.4m. We are holding Refundable Accommodation Deposits of \$5.259m. Our reserves are now at record highs, being \$16.1m. Huon Regional Care is in an outstanding position to continue to provide affordable and sustainable aged and health care across our region.

Services

The Board has also deliberated on the ways we can deliver health and social care services going forward, and the preferred business models to support our approach as providers of regional and community care. This meant a shift in our thinking. In the past, the Board has predominantly had a service delivery outlook. We are now working toward consolidating our strategic business service approach, in balance with the breadth of services we have on offer.

We are proud to be a regional, community business, and we want to reinforce our place as a contemporary, responsive, values-based community organisation; an organisation that continues to be founded on strong, sustainable commercial practices.

With the broadening of the health and aged-care services we offer, our branding and brand-awareness, though strong, did not adequately translate into the new world in which we operate. The Board has worked to reinforce our values and mission, but also



to change to a broader name encompassing our past history in the 'Huon', the 'Regional' geographical area we are looking towards, and our core value of continuing to provide 'Care'. Our new trading name, 'Huon Regional Care', was born out of this philosophy and thought process. We collaborated with senior staff to work through this reasoning, to ensure this name would resonate with the people who make up our organisation.

Chairman's Report

As we stand today, our services encompass all of southern Tasmania. We have our Huon Valley sites and services situated in Franklin and Dover, together with Community Services throughout the Huon and Channel regions. We also provide services via the Medical Outreach Service Program on Bruny Island. Recently, we welcomed the Tasman Health & Community Service and Tasman Medical Practice in Nubeena to the 'Huon Regional Care' Family. As a result we can now offer a diversity of services that are responsive to the ever-changing care needs of people in regional, remote, and rural communities.

The Tasman Health & Community Service is a tripartite funding arrangement with the Commonwealth and State governments. The due diligence and research on this project was commenced in the past financial year. The end result being that, as of 1 October 2016, Huon Regional Care commenced operations of the Service. We welcome the opportunity to work closely with the Tasman community.



This is where we introduce discussions about service diversity. Huon Regional Care has, over the past five years, been developing a multi-service model of care. In the future, we will be heading in the direction of more integrated services, offering a greater level of flexibility in care. This will provide us with stronger and better services and the resilience to survive the challenges of future funding variations. To support this shift, the Board has supported the streamlining of our clinical and corporate services, enabling Huon Regional Care to secure the expertise and skills required for effective business and health management.

We have continued to scrutinise the performance and successes of other organisations. In the past, our research into this area has been somewhat limited, but now we are increasing our understanding of benchmarking and reviewing the performance of similar organisations. We are utilising this information in a more efficient way to gain a better understanding of the marketplace, enabling us to adapt and respond to changes, when necessary.

We will need to be more attuned to the fact that there will be increased competition in the health and aged care sector. The way service funding has functioned in the past is changing towards a world of more choice, more options, and increased decision-making processes – particularly with the 'baby-boomers' who will become more prominent in the bell-curve of the aging process.

Chairman's Report

Consumer-directed funding in Community Care is already here, and the capability for organisations to offer and bid for community care will be extended to an open market model.

Huon Regional Care is also increasingly partnering with other organisations who provide services or expertise that go beyond our own. The main outcome being the benefit to people who need care delivered in an integrated way. Huon Regional Care, as a business of Huon Eldercare, is working towards being an exemplar of integrated health services that utilises partnerships, networking, service agreements, and client arrangements with a multitude of health service providers.

Bit by bit, the landscape is changing in health and aged care. Maintaining financial viability while still providing services that are of the highest standard is of upmost importance. Meeting the needs and expectations of the communities we serve and remaining compliant with our quality standards of care is an ever-increasing challenge.

Thank you

Serving as Deputy Chair of the Board since 2004, Di Clark resigned from the Board in February this year. Di was first elected as a Board Member in 1994 and has also been involved as a volunteer for a far longer period of time through the Huon District Hospital and the Auxiliary. Di continues to support our organisation as President of the Huonville Auxiliary. On behalf of the Board, I would like to sincerely thank Di for her dedicated contribution as a member of the voluntary Board of Management for more than two decades.

I would like to thank our three Auxiliaries (Huonville, Esperance Multi-Purpose Health Centre, and Geeveston) and all other volunteers for their amazing contribution to the services and care we provide, and to the communities we serve. As of the 1st October, we also welcome the Tasman Health & Community Services Auxiliary to the Huon Regional Care Family.

This has been a year that has brought, in equal measure, some of the greatest challenges and opportunities we have had. The success we have achieved is testament to the dedication and support of our staff.

On behalf of the Board, thank you all.



Jos Driessen
Chairman

Highlights

Employer of Choice

The 2016 Tasmanian Employer of Choice Awards recognised Huon Regional Care as demonstrating contemporary workplace practices and outstanding support for our staff, including opportunities for employees to build an effective work-life balance.

The Employer of Choice states that:

“Employers that care about their people and build well-managed, inspiring workplaces gain a positive reputation among their staff. These organisations have an edge in the competition for skilled labour and a better chance to achieve high performance because talented people want a great place to work. Satisfied staff, whose ideas are valued, are more productive and provide better services, helping to win new customers.”

Regarding Huon Regional Care's induction into the list of Tasmanian Employers of Choice, the State Government had this to say:

“[Huon Regional Care] displays a genuine long-term commitment to being a values based organisation that systematically engages its

staff at all levels. The judges were highly impressed with the authentic responses to building a culture of continuous improvement, including a master plan and dedicated team of staff and senior leaders that oversee feedback and implement actions. The regular benchmarks against similar organisations nationally, are taken seriously and have driven [Huon Regional Care] to establish formal mentoring, succession planning and talent identification, with opportunities for staff to act up, lead and develop, train and learn. Staff commented on the family friendly, supportive environment where they are positively recognised for their efforts in improving the care they give.”

We congratulate our staff on this wonderful accomplishment.



Employers of Choice are recognised by the Tasmanian Government for demonstrating contemporary work practices and outstanding support for their staff.

Highlights

ACSA National Summit 2016

The ACSA National Summit (formerly known as the ACSA National Conference) brought together the aged and health care sector's best minds for two days of inspiring debate and conversation on the future of aged care in Australia.

The theme for the 2016 National Summit was: 'Choose to Thrive! – in a disruptive environment you have to make choices.'



Providers were encouraged, provoked and questioned as to how they would:

- Anticipate and explore
- Engage
- Collaborate and compete
- Learn from failure
- Define your value Know your Value(s), define your Brand, go to Market
- Make it happen



With over 40 speakers, Huon Regional Care was represented at the Summit by two of our Board Members, John Sangster and Dr David Hay, the Chief Executive Officer and Executive Manager Health Services.

The Summit was an excellent opportunity for the Board and senior management to create and renew valuable networking connections with

other organisations and also with a variety of product and service providers who exhibited at the conference.

On the Friday following the Summit, a site visit to Huon Regional Care – Franklin was attended by a number of delegates representing the industry across Australia.

The Executive Manager Health Services gave a presentation to the delegates on the health and aged care service model adopted by Huon Regional Care, as well as a brief outline of our pioneering program, The Right Place.

Considerable interest and appreciation for Huon Eldercare's services model was expressed by the delegates, who also enjoyed a morning tea that included scones, fresh-baked in our kitchen, and Huon Valley apples.

Clinical Services

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Rural Health



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Clinical Services

Home Care

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Health and Wellbeing Program, Huon Valley

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Clinical Services

The Right Place

WHERE DID IT BEGIN?

The Right Place initiative was conceived and developed in 2015 in the Huon Valley by a group of passionate community members and service providers as a result of the forum 'Huon Valley Round Table - Building an integrated model for health, aged and community care in the Huon Valley'.

The concept was initially established under the stewardship of the Huon Community Health Centre, however in February 2016 it was transferred to Huon Regional Care in order to facilitate the long-term sustainability of the program. Huon Regional Care has committed to funding the ongoing role of the Health and Wellbeing Coordinator, which in addition to existing duties supporting the Huon Valley Providers Network and managing a repository of local service information, is pivotal in facilitating The Right Place activities.



The initiative is now operating in the Huon Valley, Derwent Valley and Break O' Day Council areas, and is being supported by The Huon Valley Right Place Governance Committee who support and provide advice to local communities to roll out the project. Other communities in Tasmania are now demonstrating a strong level of interest in adopting The Right Place in their regions.

WHAT IS IT?

The Right Place is about connecting people with health and community services. It is based on the philosophy that no door is the wrong door, and people seeking services are always in 'the right place'. It's a health literacy and service access initiative that helps people find out what services are available, gives them easy-to-understand information, offers choices, and helps them get to the right services. The Right Place is a grassroots community way of working. It is a great example of a community coming together to find a simple solution to a health problem.

The Right Place member organisations sign a Memorandum of Understanding committing to the philosophy and key practice principles, and receive resources and ongoing training so their staff are confident and motivated to provide the right information to the community in a friendly and helpful way.

WHY IS THIS SO IMPORTANT?

There are people in the community who don't usually seek help. So when they take the big step of asking for help, there is a small window of opportunity to offer it. If someone gets the response 'we don't do that here', it can be really disheartening. The Right Place makes sure everyone gets a positive response and the information and support they need to be connected to the appropriate service. It's about caring for people in our community and taking the time to listen and ask questions when someone is asking for help so they get the help they need when they need it.

Clinical Services

The Right Place

A STORY...

Wendy Wilson, Huon Regional Care's receptionist knows how The Right Place can make a real difference in people's lives.

One day a gentleman not known Huon Regional Care came into the organisation and asked Wendy at the front desk "excuse me, can I borrow a bed pan?"

Wendy, with a smile, gently replied, "Of course, I can give you a bed pan... do you want to tell me a little bit more about why you need it?"

With this one question, in a couple of minutes Wendy found out the following:

- The gentleman's wife had cancer and he was caring for her at home with no help
- She could no longer get out of bed to use the toilet
- He was struggling to look after her

Wendy said to the gentleman that she could connect him with someone who could help with his worries and he said he was grateful as he had been very stressed about it.

Wendy called the Community Health Centre down the road and said she had someone with her who needed help and asked if he could he come over right away. They said they would wait for him. Wendy filled out a special The Right Place postcard with the address and phone number of the Community Health Centre and the name of the person she spoke to on the phone.

The gentleman went straight over and was welcomed and seen by the community nurses and social worker. As a result of this connection this gentleman and his wife are now receiving community nursing, palliative care, Meals on Wheels and home help.

Simply by showing some genuine care about this gentleman's situation, and knowing who would be able to help him, Wendy was able to connect him to the right place, and have a positive impact on his and his wife's quality of life.



RECOGNISING THE RIGHT PLACE

As this initiative flourishes, people in the community are beginning to recognise The Right Place logo which can now be seen on the front door of a growing number of organisations and businesses. People know they can go into these organisations and receive a caring response and the right information. As a result of this strong person centre approach, The Right Place is providing opportunities for people in the community to improve their health literacy and empowering them to make informed choices about their lives so that their quality of life may be improved.

Working Partnerships

We participate in collaborative working partnerships with a number of organisations to ensure community members and our service users have access to a range of quality health services.

RURAL MEDICAL PRACTITIONER / MULTIDISCIPLINARY ADVISORY COMMITTEE

Quarterly Multidisciplinary Advisory Committee meetings are scheduled each year and held at both Huon Regional Care – Franklin and Dover – sites to address any quality and risk issues including medication management, changes to practice, policies and procedures, and any other identified clinical issues. Meetings are attended by local general practitioners, allied health practitioners, Huon Regional Care management and senior clinical staff, and consultant pharmacists.

PRIMARY HEALTH NETWORK TASMANIA

Working groups Huon Regional Care is involved with are; Transfer of Care – to improve transfer of information about care between acute hospital, community and residential care; Steering committee to develop a care coordination education program; Information technology communication connectivity project to improve the timely sharing of health information across sectors.

UNIVERSITY OF TASMANIA

Two research projects currently being conducted within our residential facilities relating to improving clinical outcomes with residents.

TASMANIAN HEALTH ORGANISATION

Contract arrangements and provision of resources to enable quality rural health hospital services and a diverse range of allied health services to be provided.

DEMENTIA BEHAVIOUR MANAGEMENT ADVISORY SERVICES AND STATE PALLIATIVE CARE SERVICE

Key organisations we work with to deliver expert quality care to residents and other service users.

AGED CARE SERVICES TASMANIA

Peak body representing aged care organisations. Provides advice regarding reforms and legislative requirements, lobbies governments relating to a range of aged care issues, provides resources for workforce development, education and training such as a graduate nurse program.

Standards and Accreditation

Huon Regional Care has achieved full accreditation status for residential care and home care in accordance with the Aged Care Act and has an exemplary record for quality achievements, safety and risk management and compliance with all standards and legislation.

Accreditation audits and site visits have been received.

Auxiliary Reports

Esperance Multi-Purpose Health Centre Auxiliary

This year, for the Centre, we have raised \$2127.75 from raffles, we have received \$2000 in donations, and we made \$150 from one catering event we were asked to do.

We have agreed to purchase

- six chairs for the dining room (\$3,264)
- window furnishings for dining room (\$1,500)
- two fold out tables for lounge areas (\$2,000)
- outdoor furniture (\$2,000)

Our money raising events have included:

- Devonshire Tea for the Heritage Group Exhibition
- Mothers' Day Raffle
- Book Exchange

In November, Huon Eldercare held an afternoon tea to thank the Auxiliary for their contribution over the past year, and provided a wish-list of fundraising items that would be beneficial to the residents.

Without the generous Dover community, we would not be able to contribute so significantly to our great Centre.



Aileen Clark
President
Esperance Multi-Purpose
Health Centre Auxiliary

Wendy Ward
Secretary
Esperance Multi-Purpose
Health Centre Auxiliary

Auxiliary Reports

Esperance Multi-Purpose Health Centre Auxiliary, Accounts

Statement of Income and Expenditure 1st July 2014 to 30th June 2016

Balance carried forward from 30th June 2014 \$5,412.37

INCOME:

Subs & Badges	22.00	
Raffles	2,127.75	
Book Exchange	500.00	
Donations	1,500.00	
Refunds Xmas Shop	402.65	
Bank Dividend	20.00	
Heritage Expo	150.00	
		\$4,722.40

Sub Total \$10,134.77

EXPENDITURE:

EMPHC Requests	1,000.00	
Auxiliary Council Subs	25.00	
Raffles	267.00	
		\$1,292.00

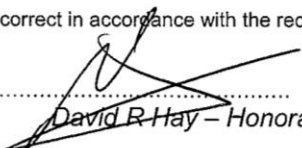
BALANCE AS AT 30TH JUNE 2016 **\$8,842.77**

BANK RECONCILIATION

Balance as per Bank statement
Nr 157 at 30th June 2016 **\$8,842.77**

General Account Balance	\$8,842.77
Plus Cash on Hand (petty cash)	\$12.25
Plus Term Deposit (19/3/16)	\$10,272.44
Total of Cash Equity held at 30 th June 2016	<u>\$19,127.46</u>

Certified correct in accordance with the records supplied to me.


.....
David R Hay – Honorary Auditor 15th July 2016

Auxiliary Reports

Geeveston Auxiliary

THE PLEDGE: LET US HOLD HIGH, O LORD, THE LAMP OF SERVICE, FOR THE CARE, COMFORT, AND WELFARE OF ALL.

It gives me great pleasure to once again present the President's report. 2015-2016 was a very successful year for our small group of faithful members.

Our year starts in September with a great Cake Stall and Trade Table, moving on to our big event, The Melbourne Cup, which has become a looked-forward to event. Then we have our great Christmas Raffle and Cake Stall. Following that is Easter, where we also have a great Raffle and Cake Stall.

We are now also doing the big Car Show in Geeveston, and last year it was a very successful day.

Our last event for the year is our Mothers' Day Raffle and Cake Stall. Our prizes for our Raffles have always been exception, once again thanks to our faithful members.

During the year we managed to buy new dining room chairs at the cost of \$15,570.

In 2016-2017 we move on to our next commitment, hoping we can continue to support Huon Eldercare as we have in the past.



From myself and my Members, I wish the Board, Barry, Pam, staff, and – most especially – the residents of Huon Eldercare, a very Merry Xmas and a Happy New Year.

God Bless you all, and we look forward to working with you all in 2016-2017.

Patricia L. Evans

President

Geeveston Auxiliary

Vale

In 2015-2016, Geeveston Auxiliary lost a much-loved and respected, long-standing Member of our group, and we will all miss her. Margaret Russell was a devoted, hard-working Lady for Eldercare, and our Auxiliary will never be able to replace her.

Geeveston Auxiliary Office Bearers

- President – Pat Evans
- Secretary – Mike Hobbins
- Treasurer – Vicki Evans
- Vice-President – Cheryl Studley
- Coordinator – Lynette Evans

Auxiliary Reports

Huonville Auxiliary

Once again, it gives me great pleasure to present the President's Annual Report. We have had a very successful year, raising \$15,845.70 and receiving \$1,505.00 in donations, a total of \$17,350.70. We currently have 31 financial members.

FUNDRAISING

In October, we held our Annual Quiz Night at the Huonville Bowls Club. Thank you to Quizmaster, Leon Compton, and to Jane Walduck, who organised the questions. The Raffle was a great success, especially the 1st Prize of a tonne of firewood. Thank you, ladies, for the wonderful supper, and a special thank you to the Bowls Club for their continuing support. We raised \$1,775.76 after expenses.

Our 25th Annual Garden Walk, held in November, continues to be a huge success with over 350 keen gardeners attending. We visited five lovely gardens in the Mountain River/Crabtree/Grove area. Thank you to the garden owners – Fleur Fewster and Dr Peter Sharman, Ian and Marusha Irvine, Dr Keith and Di Miller, Lysbeth and Hans Driessen, and Jack and Lyn Driessen for having their gardens so beautiful on the day. Thanks to the Huon Valley Council for the use of the Mountain River Hall and grounds, and to all the generous people who donated goods for the Raffle and Plant Stall. My special thanks to all our members who worked so hard on the day, ticketing at the Village Green, preparing and serving lunches, and selling plants and raffle tickets. The day finished with a 'Thank You' presentation shrub to each garden owner at my place with Champagne and Nibbles. My sincere thanks to Frances Cooke and Val Lemon for their help in choosing the gardens, map making, writing descriptions of the gardens, and much more. Thanks also to Kerry Salmon for organising the Hall and food, and to Anne Thompson for preparing and delivering lunches to the garden owners. Congratulations, everyone, for raising \$9,700.00 after expenses on the day.

A Morning Tea was held on a lovely, sunny morning in March at 'Enchanted Woods', the delightful home and garden of Toni Field and Maureen Ingersole. A Trade Table, Raffle, and delicious Morning Tea raised \$836.25. Thank you, Toni and Maureen, for opening your home to us.

An 'El's Fashions on Parade' and Afternoon Tea was held at the Glen Huon Hall in May on a very wet day. The day started with a power failure but, once repaired, 'the show went on' and guests were treated to some lovely clothes with seven models. Beautiful flowers donated by Dot Rowe of Orchard Lea Florists were presented to Eleanor Dennison for organising the Parade and to Clair Bond for her delightful music. Individual flowers were presented to the models. Thanks to the Glen Huon Hall Committee for their assistance, to Cynthia Roberts and Val Lemon for the stunning flower arrangements, and to Willie Woodward for donating one of her lovely paintings as 1st Prize in the Raffle. We were pleased to raise \$1,315.95.

DONATIONS TO HUON ELDERCARE

We have been saving for a carpet for the Wellington Wing for the last year, but this is now not deemed suitable. A Carendo Shower Chair was needed, and a decision was made at the Annual General Meeting to purchase this. We also donated three daily Mercury subscriptions and Christmas gifts for the residents.

Auxiliary Reports

Huonville Auxiliary Members' Activities

The Southern Council of Auxiliaries held their Annual General Meeting at New Norfolk RSL Club in August. Derwent Valley Mayor, Marty Evans, welcomed members and was a very interesting guest speaker. Rohan Wade, Tasmanian Health Services, presented Certificates of Dedicated Service to six of our members: Sally Cane, Willie Woodward, and Cynthia Roberts - 20 years; Kerry Salmon and Viv Sangster - 10 years. Carol Parker received her 10 Year Certificate at the Christmas Luncheon. Congratulations, ladies. Office bearers remain unchanged, the State Conference will be discontinued, and subscriptions will now be \$25. South, North, and North West Executive meet quarterly.

The Volunteers' Afternoon Tea in May was well attended by our members. The Huon Eldercare Annual General Meeting was held in October, and several of our members attended.

CHRISTMAS

Once again, we enjoyed a lovely Christmas luncheon at the Huon Manor. Thank you, Trudi and Ray. Christine Doyle, President of the Southern Council of Auxiliaries, was our guest, as well as Max Johnstone and daughter, Kerry van Doorn. Max was presented with Jean's 10 Year Certificate of Dedicated Service. We welcomed Jos, Barry, and Greg from Huon Eldercare, and four husbands – who help so much with our fund-raising efforts. Everyone was pleased to see Father Christmas again!

Christmas Gifts for residents – My thanks to Bev Brown for her help with Christmas shopping and to the ladies who wrapped.

Southern Council of Auxiliaries Luncheon was held at the Balmoral Motor Inn, Glenorchy, in early December, with four of our members attending.

OTHER

We value the wonderful support of our fund-raising functions from the general community and the Huon News. Thank you to Trevor Weller, for auditing our books.

We are lucky to have so many wonderful and caring Auxiliary members, and I thank you one and all for your help and support during the year. My special thanks go to Kerry and Grahame Salmon, Anne Thompson, and Frances Cooke, for all their unstinting help in so many ways. Nothing is ever too much trouble for them.

To all our members who have been unwell during the year, we wish you good health in the future.

Thank you to Jos Driessen, and the Board of Management for their good governance of Huon Eldercare in challenging times.

We thank the Chief Executive Officer, Barry Lange, and the Executive Manager Health Services, Pam Welsh, and their dedicated staff, for their wonderful care of the Residents of Huon Eldercare and Esperance Multi-Purpose Health Centre.

Di Clark

President

Huonville Auxiliary

Governance

The Board, during 2015-2016, held eleven ordinary meetings, one special meeting, and an Annual General Meeting.

Life Members

PATRON

M (Peg) Harwood OAM (Deceased)
D Turfrey OAM JP

LIFE MEMBERS

Dr OT Kyle (Deceased)	C Evans
B Voss (Deceased)	I (Phyl) Conrades (Deceased)
I Kyle (Deceased)	N Walker
D (Peg) Bennett (Deceased)	D Evans JP (Deceased)
J Ashlin (Deceased)	D Beck
D Turfrey OAM JP	D Clark
A Leitch (Deceased)	J Symons
D Stilwell (Deceased)	P Gilby
B Young	L Darcy
A (Joan) Clark	S Gane (Deceased)

Donors and Sponsors

Esperance Multi-Purpose Health Centre
Auxiliary
Huon Eldercare Geeveston Auxiliary
Huon Eldercare Huonville Auxiliary

Aqua Line Plumbing
Baker Wilson
Duggans Tyre Centre
Huon Aquaculture
Kile Transport
RAOB – GAB Lodge Lovett
Rotary Club of Huon Valley Inc.
Sacred Heart Catholic School



Our Valued Volunteers

Huon Regional Care is so lucky to have many generous volunteers.

Our volunteer roles are many and varied, and include:

- Personal Support
- Hand, Nail and Beauty Care
- Massage
- Bus Driving
- Art and Craft
- Gardening
- Assisting with Activities
- Fundraising
- Assisting with Book Club, Knit Club, Men's Shed and Computer Tuition
- Reading to Residents
- Assisting with Eating With Friends



Huon Regional Care always welcomes enquiries from volunteers interested in enhancing the quality of life of our residents and patients through activities, companionship and support.

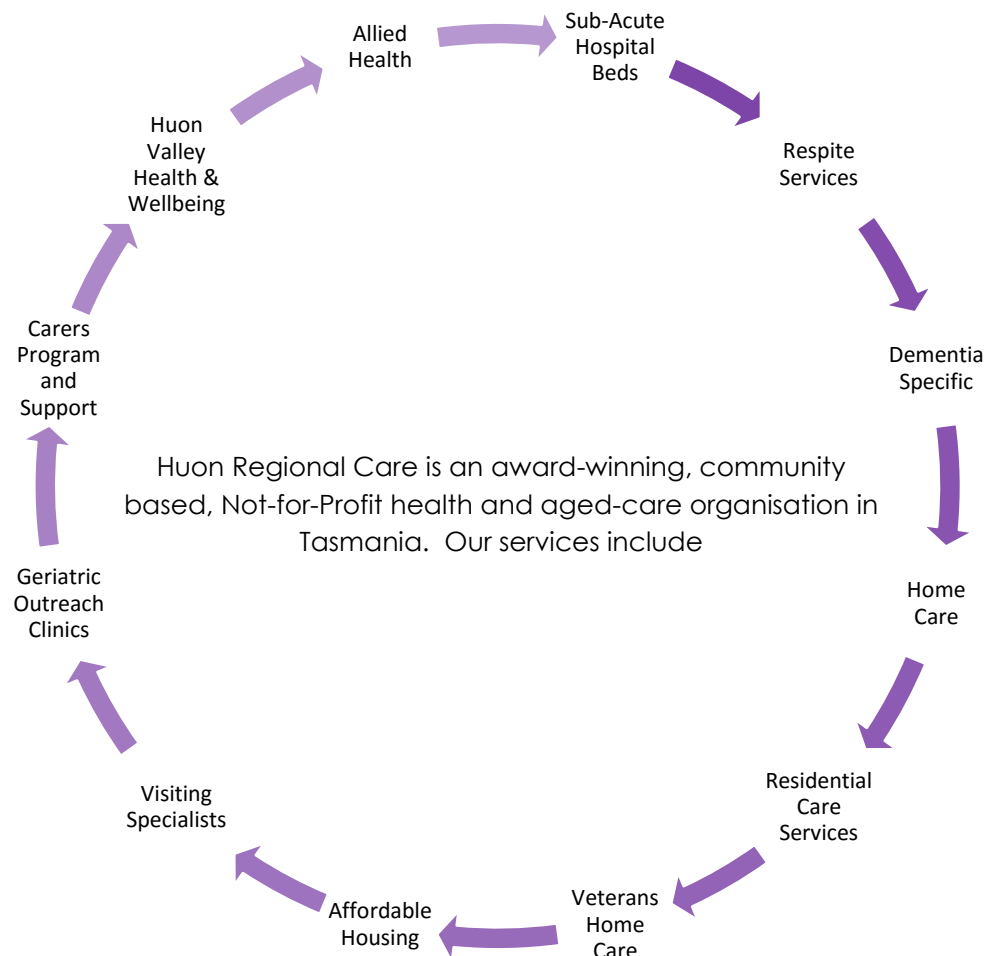
Our volunteer program is run professionally with all volunteers being officially recruited, and then going on to complete a thorough Induction and Training.

If you are interested in volunteer service, please contact us on (03) 6264 7100.

Financials 2015-2016

Yet to be received from Wise, Lord and Ferguson.

About Huon Regional Care



Our History

The late Dr OT Kyle realised the great need for an aged care facility in the Huon, particularly following the successful completion of the Huon District Hospital in 1965.

A public meeting was held in April 1965 to gauge support in the community and, from this, a steering committee was formed to investigate the feasibility of the project. A subsequent public meeting was held in July 1966, and the Huon Districts Eldercare Home Association was formed to raise funds throughout the community and to seek a Government grant. Plans were drawn up and land was made available by the State Government adjacent to the Huon District Hospital at Franklin.

Through the generous support of the local community and a grant from the Commonwealth Government, construction began in 1968 of a six-bed nursing home and seven independent units (eight beds), along with a Matron's flat. Building was completed in 1969, and the centre was officially opened by the Honourable M. Everett on 5 July 1969.

Service Profile

Situated over three sites in Franklin, Dover, and Nubeena, Huon Regional Care has 112 beds:

- 100 Residential Aged Care beds including 3 Respite beds
- 12 Rural Health beds
- 1 Palliative Care suite (Dover)

and provides Home Care services through 50+ Consumer Directed Care packages and 40+ Veterans' Home Care packages.

We also provide the community with fifteen units, offering affordable housing options in both Huonville & Ranelagh.

Huon Regional Care

A Business of Huon Eldercare Inc.

3278 Huon Highway
Franklin TAS 7113

15 Chapman Avenue
Dover TAS 7117

1614 Nubeena Main Road
Nubeena TAS 7184